

Home Internet Access

Cox Connect2Compete provides affordable Internet to qualifying households.

- For more information, visit: <http://connect2compete.org/cox/>.
- Schools identified as [Community Eligibility Provisioned \(CEP\) or Provision-2](#) can, with parental consent, expedite families getting Internet access by providing a list of those families' addresses to Cox Communications along with the [CEP or Provision-2 cover letter](#) for pre-provisioning of accounts. Parents, in turn, can contact Cox to request activating their Connect2Compete account. The following chart can be used to distribute to families for their use in activating their account. Self-install kits will be mailed from Cox directly to homes.

	CEP or Provision-2 School	Family	COX
Step 1 Identify	Identifies who does not have Internet Access at home and attends a CEP or Provision-2 school.	"I do not have Internet Access."	
Step 2 Gather & Submit	Gains approval from Family to provide Cox their address (<i>include address, city, and zip code in separate columns in a spreadsheet</i>). Gather and submit all addresses in one list to Cox, along with the CEP or Provision-2 cover letter to: connectnow@cox.com Copy the following Cox representatives on the email: victoria.zrebiec@cox.com monique.daniels@cox.com	"I consent to Cox having my address for Internet Access"	Cox prepares to support the addresses submitted
Step 3 Sign Up	Provides sign up instructions to Family.	Goes to website or Call Cox.	
Step 4 Activate		Family installs self-install kit	Cox sends self-install kit to Family

Free hotspots provided by Cox throughout Southern Nevada can also be located at <https://www.cox.com/aboutus/wifi-hotspot-map.html>.

The FCC launched the Keep Americans Connected Initiative in response to COVID-19 asking broadband and telephone service providers to pledge to waive late fees, not cutoff service for lack of payment, and open hot spots. Below are providers that have taken the pledge:

- **AT&T** offers open hot spots, unlimited data to existing customers, and \$10/month plans to low income families.
 - For more information, visit: <https://about.att.com/pages/COVID-19.html#consumers>.
- **Verizon** has added 15GB of data across most plans and is following the FCC agreement.
 - For more information, visit: <https://www.verizonwireless.com/support/covid-19-faqs/>.
- **Sprint** will follow the FCC agreement and will provide unlimited data to existing customers, and starting March 17th will allow all handsets to enable hot-spots for 60 days at no extra cost.
 - For more information, visit: <https://www.sprint.com/en/landings/covid-19.html>
- **T-Mobile** has removed smartphone data caps for all customers for the next 60 days, added 20GB hotspot/tethering service for customers for the next 60 days, and \$15/month plans to low income families.
 - For more information, visit: <https://www.t-mobile.com/news/tmobile-connect-launch>